

THE *Illinois Chapter's*

LINCOLN LOG



1987, 1988, 1989, 1990, 2002, 2003, 2004, 2005, 2006, 2007
2008

Award Winning Ezine for the Illinois Chapter



The Year in Review
2008

ANI

Membership

Certification

Plus Jimmi Evans Reflects On Changes In Healthcare



The LINCOLN LOG

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LINCOLN LOG

EDITORIAL POLICY & OBJECTIVES

The LINCOLN LOG magazine is published four times annually by the AAHAM ILLINOIS CHAPTER to update the membership regarding chapter and national activities as well as to provide information useful to health care administrative professionals.

Opinions expressed in articles or features are those of the author(s) and do not necessarily reflect the views of the Illinois Chapter. AAHAM, the NATIONAL AAHAM organization or the editor.

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Lincoln Log Editor
Steve Dennis, CPAM
Sidx2@yahoo.com



ILLINOIS AAHAM President's Message Bill Carlson

Illinois AAHAM Members -

I am reluctant to open this message on a sad note but want to acknowledge the passing of a good friend of the AAHAM family. Jerry Galler passed away on October 30th after a lengthy illness. Jerry was the Director of Operations & Accounting for STAT Marketing, the administrative arm of the National AAHAM organization. Many of us have had the opportunity and pleasure to get to know Jerry and Sharon Galler through the national office. We will miss Jerry's warm smile and engaging conversation and will keep Sharon, his wife and partner, in our prayers. John Currier represented our chapter at a Celebration of Jerry's Life at the Galler's home in Oakton, Virginia on November 15th.

This has been an exciting year. For Illinois AAHAM, this has been a *great* year! We held terrific education meetings this Spring and Summer and set the standard for ANI hospitality events in Chicago. More than thirty Illinois AAHAM members joined over 400 colleagues from across the country at the ANI this year. Our Lincoln Log received top honors again in our division and we received a third place finish for our Chapter of Excellence application. Congratulations to Trace Manning, Steve Dennis, Doris Dickey and Cheri Lockhart. My "Thanks" and congratulations also go out to our Corporate Sponsors for their generous support and especially to Cheri Lockhart and her committee for their hard work in making our hospitality event a smashing success. If you weren't at the ANI, you missed a great party. We had a ball!

We are ending our year on another high note, as usual, as our ASI is just a few days away. The education agenda is loaded as we will hear from IPA and IHA, Jeanne Scott on her healthcare "prognosis" after the election, Jennifer Druckman on the OIG Workplan Investigations, Angela Morelock on fraud and "white collar" crime and a "don't miss this one" presentation on RAC's from two of our AAHAM colleagues from California who have been through the audit process. Thursday evening's awards dinner will be keynoted by Laurie Shoaf, National AAHAM President and we'll wrap it all up with dancing to the music of the band Mister Sister.

As I stated in the Fall Lincoln Log, 2009 will no doubt present challenges to us all, both personally and professionally but Illinois AAHAM will continue to provide you with the information, resources and support necessary to deal with these challenges successfully.

Thank you for your participation in Illinois AAHAM. See you at the ASI in Bloomington.

Bill Carlson

2008 – 2009
CORPORATE PARTNERS

The Illinois AAHAM Chapter would like to sincerely thank our Corporate Partners for their continued support and dedication to the Chapter. Your partnership enables us to provide quality educational and networking opportunities throughout the year. Without your financial support this would not be possible.

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When you join ILLINOIS AAHAM as our Corporate Partner

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Please contact me for details and benefits of the Corporate Partners Program

CHERI LOCKHART, 1ST Vice President

Illinois Chapter AAHAM

Email: clockhart@essex1.com





EDITOR'S CORNER

Award Winning eZine
2003, 2004, 2005, 2006, 2007, 2008

Welcome to the **Winter 2008 Edition of the Lincoln Log!** It's been a hectic year and now with two editions of the Lincoln Log under my belt the transition is well under way!

You've seen the news, Illinois AAHAM made quite a splash at the ANI. Our Chapter took home two Awards for Excellence & the Hospitality Room was a hit with the crowd. Check out the dance moves in some of the pictures!

We've a lot to be proud of.....new members, certification success stories and some GREAT Articles from our members. I hope you enjoy this edition.

Your feedback is critical to the success of the chapter and to AAHAM as a whole.

If you have an idea for an article, let me know.

If you've written an article, submit it for publication.

If you'd like to see an article on a specific topic, send me an email or give me a call.

If you have heard a Great Speaker, contact me and I'll see if we can reprint an article they've written.

Want to help to help put an edition together, but not sure what it takes? My cell phone is 217-553-4902.....**No Experience Necessary!**

The Lincoln Log is an ever evolving tool and we want to stay on top of making it an interesting and effective eZine.

HOT TOPICS



1. **RAC** - What will be the impact?
2. **Legislative Day** - More important than ever for our voice to be heard with the new administration.
3. **Certification** - Illinois is growing strong, let's keep it going!
4. **Membership** - Who do you know that would benefit from belonging to AAHAM?

Steve Dennis, CPAM
Sjdx2@yahoo.com

	<u>WANTED</u>	
Articles	Speakers	Survey Topics
Charity Projects	Volunteers	for Video Project

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PA MEMORIES

By Jimmi Evans

If you were lucky enough to have a grandma like mine you got to stay all night and she would tell you stories about her childhood until you finally fell asleep. You heard about things that let you understand that times back then were hard in a lot of ways. There were no microwaves, there were no telephones and in fact they did not have electricity or running water. All of the women wore long dresses; laundry was done in a vat of boiling water over an open fire outside. Of course they walked to school and they even carried their shoes, weather permitting, so they would not wear out the soles unnecessarily. But times back then seemed like they were a lot of fun too.

How excited her voice got when she told me of the doll her father whittled for her for Christmas - its arms moved! Grandma's eyes actually glistened when she told of walking all the way to town as a young woman just so she could see the first Ford automobile that came to Peoria. She also lived to see the first airplane that came to town; she loved the new invention called television (Why do you call it a TV? It is a television.) and she even lived long enough to see a man walk on the moon on that old black and white television of hers.

Nothing stays the same in our lives. Of course it doesn't stay the same in our working lives either- especially if you are in hospital receivables. If you don't like change, PA is certainly NOT the place for you. Grandma lived to be 92 years old. I have only seen 32 years of Patient Accounts but still, the changes have been massive.

When I first started in Patient Accounts, we billed with itemized bills; we did not have UB's. No UB '82 or UB'92. Therefore we did not need to be concerned with HCPC's, CPT's or DRG's. Each insurance had their own claim form for the patient to fill out. We had a very long line of boxes of different forms at the Cashier's Station. One form was for Medicare, one for Railroad Medicare, Black Lung, Cat, Keystone, and so on. All discharged patients had to stop at the Cashier's Station to fill out their form before leaving the hospital. "I gave that information when I was admitted, what did you do with it?" OK, some things DON'T change.

Blue Cross was our Medicare intermediary and we had tons of credit balances that were months and sometimes years old. The great thing about billing insurances back then is all you had to do was staple the patient's form to a copy of your itemized bill and mail it in. There were no bill holds, bundling of accounts, TPL's or MSP's. You mailed the claim in and they sent you a check. AND..... the check was for payment in full less a small patient deductible. Few people had a co pay and Managed Care was not invented yet. Also not invented yet were HMO's, PPO's, PCP's or HIPAA. Ahhh..... the good old days.



Since we did not have computers, we literally drowned in paper. Admitting had multi part forms that were hand typed. One portion of the form was sent to Pastoral Care, one to Social Service, the physician, Lab, Radiology, the floor and so on. Patient Accounts also received a copy that was hand carried to the cashiers. The cashiers were the ones who made up a folder for the patient that would ultimately hold all the paper work for that account. Charges were also in paper and we hand wrote each and every payment in paper. All of that paper ultimately went to the department we called Key punch who input the information into the billing system that printed out the bill. Any reminder notices to the patient were hand stuffed into envelopes by cashiers in their spare time which usually was second or third shift. Yes, the Cashier's Station was open 24/7.

A lot of things needed to be hand typed and therefore everyone in the Patient Accounts Department had a typewriter on their L shaped desk. Needless to say, typewriter maintenance was a budgeted item in the department. Those L shaped desks often butted up against each other front to front with the employee's cigarette smoke curling up from their personal ash trays. The term second hand smoke had also not yet been coined. There were no cubicles. The noise of 77 employees was deafening. The phones were dial phones and I still have my metal ball that fit on the top of my pen that I used to dial with. It kept our forefingers from being worn to a nub. Of course there were no headsets or even head rests so you needed to switch your listening ear throughout the day or suffer a stiff neck by five PM.

The person in our office who verified the patient's insurance called on every in patient account and hand typed the coverage on the back of the admission sheet and then put the admission sheet into its folder and passed it on to the cashiers. All of the in-house accounts were kept at the Cashier's Station. The cashiers kept the folders in order of where the patient was located. For example, room 100, bed 1 and then bed 2. Then room 101, bed 1 and then bed 2 and so on until the last bed on the 8th floor. Whenever the patient was transferred from one room to another, the cashiers needed to write the new room number on the upper right of the folder and re-file the folder in its new order.

There were exceptions, of course. Per the biller's request, all Medicare patients were filed alphabetically as were the Preemie babies, Blue Cross and the Public Aid accounts. When discharging a patient, we first looked for his folder by room and if we were unable to locate it we asked what room he was in prior to that. If still unable to locate the folder, we asked what payer he had. It was a cumbersome system. When I first became supervisor of the cashiers, I changed that system to straight alpha for all accounts regardless of what room or floor they were located or what payer they had. That really caused a lot of uproar in the billing section but I prevailed.

After discharge the cashier gave the paper folder to the biller who kept it at her desk until billing was complete and then it was re-filed in the open section for the collectors. When the account reached a zero balance, the folder was filed in a paid section. If something was misfiled, it could take weeks of hunting before you ever found the folder, if at all. Our huge



walls were crammed from floor to ceiling with accounts plus we had several other shelves throughout the office that were crammed full of more accounts.

We did not have fax machines, no email or scanning and we had phones with only one line so if you tried to call someone who was on the phone you got a busy signal and you needed to call back at a different time because there was no voice mail. Yes, it was more fun then.

All nurses wore uniforms, most wore their hats with pride and all wore white nurse's shoes that were sparkling clean. Men wore suits and a tie; women wore suits or dresses and high heels. Suit pants for the women came a little later then slacks and then the dress code pretty much went downward from that point on.

We had lined green paper which spanned 2 - 3 desks that kept Medicare, Blue Cross and Public Aid logs. Obviously with no computers, our knowledge of where we were in respect to any portion of our business was always old information. Predictions were totally impossible. If you asked how much we had in outstanding payments from any given payer, we would need to have that biller stop what she was doing and add up all of the accounts that she had on her desk. Our computer was a McAuto system. It was top of the line in those days. If you input the account number, it would print out the patient name, the current balance and the insurances listed on the account. If the account balance was zero the system simply printed "account not on file" minus the patient name or any other identifying information.

My first job in PA was to go to the OB floor and visit all of the women who had given birth and were on Public Aid. I needed to fill out a form for Public Aid that would add the baby to the grant. I always thought I could write a book about those experiences but it would have to be kept in the fiction section because no one would believe the answers that I received. There were twins named Heather and Feather. Now I can see going through life named Heather but certainly not named Feather. One little guy was curiously named Justin Time. One of the premie babies was named after one of the machines connected to the baby - Thermometer. Right after the release of the movie Roots, there were a lot babies named Kunta Kinte but all of these years later I never hear of someone named Kunta. Did they all change their names?

I also had to enter the baby's father's name on the form. When I asked the mother what the baby's father's name was. One told me "I don't know I was sleeping on the couch." Another told me "I don't know he had a hat on." Aside from the newborns, we had grown patients with interesting names. Ruby Lipps was a very nice lady and brothers Harry and Teddy Bear were regular patients in their advancing age. I am sure that Ruby, Harry and Teddy are all gone now.

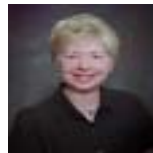
We had fun in the "good old days". Life was more simple back then and while we worked hard, it did not seem like the stress was as great as it is now with all the "in bins" we currently have. However, the advancing computer technology has spurred us on to perform our very best and we can pull a multitude of reports to see just where we are at any given time in any given area.



Grandma saw a lot of changes in her 92 years. I have seen a lot of changes in 32 years and now it is time for me to retire and let someone else initiate some changes. When Grandma saw the first Ford that came to town she could not have imagined that someday she would see a man walk on the moon. We can't imagine what the next 60 years in PA will bring but I bet it will be interesting.

Illinois AAHAM is quite lucky to have a talented writer contributing articles at both the Chapter and the National Level. A thirty year member of AAHAM and in addition to the articles has contributed to the Ask Pam column in past editions of the Lincoln Log.

As Jimmi mentions in this article, she will be retiring as Director of Patient Accounting from St Joseph's in Bloomington IL after 32 years in the business.



Jimmi Evans
Director Patient Accounting,
OSF St. Joseph Medical Center

CONGRATULATIONS
JIMMI!

ILLINOIS CHAPTER WINS NATIONAL AWARD

3RD STRAIGHT YEAR FOR CHAPTER EXCELLENCE!

**CONGRATULATIONS
DORIS DICKEY & CHERI LOCKHART**

**2008 – 3RD PLACE
2007 – 3ND PLACE
2006 – 2RD PLACE**

PURPOSE OF THE CHAPTER OF EXCELLENCE AWARD

The Chapter of Excellence Award is designed to recognize and reward local AAHAM chapters for excellence in pursuing the goals of the American Association of Healthcare Administrative Management. For the purpose of this award program, *excellence is defined as outstanding, innovative and balanced performance* in:

- * Programs and activities in support of AAHAM's mission
- * Education programs
- * Professional development
- * Membership development

REPORTING PERIOD: The reporting period for all activities, programs and other data contained in your application is July 1 of last year through June 30 of this year (the year the awards are issued).

AWARD DIVISIONS: Applicants will compete in one of the following award divisions based on the number of national members on record as of June 30 of the current year:

Division I (Fay Page Herkimer Division) = 20 - 60 national members

Division II (Thomas Paton Division) = 61 - 120 national members

Division III (Allan Tabas Division) = 121 or more national members



John Currier Congratulating
Doris Dickey & Cheri Lockhart
Chapter Excellence Co-Chairs



2008 ANI REPORT

This was my first ANI and it was AWESOME, as was Chicago ! I had a great time and networked with many people both within our chapter and from across the country. An experience I will remember for a long time.

I will say the vendor room was quite overwhelming. I would advise anyone attending the first time to have a list of vendors/products top on your list to visit. It was an unbelievable sight when you walk into such a tangle of vendors all wanting a piece of a very small pie. It was very easy to get lost in the event and forget which products we wanted to investigate deeper. I felt for the vendors as they had to repeat and repeat and repeat as everyone tried to stop in grab a card or giveaway and drop a business card in for drawings. This is extremely expensive for the vendors and I'm not sure it is worth the expenses they have to incur to attend. However, we did come away contracting with at least one of the vendors and setting up demos for another one for the health system.

I have always wanted to attend a National convention for the education and networking opportunities. However, our small hospital would never allow me to travel out of state. It was not difficult to get it added to my budget this year as it was local. I will definitely attempt to get it approved every year.

The education involved was extremely helpful, as was the Thumb Drive with all the presentations. Of course, I can not ignore the fun side of the experience! The city was beautiful; we had time to walk around and visited Millennium Park as well as the wonderful River Walk. We enjoyed beautiful weather in the Windy City and I was so proud of our state chapter for the Hospitality night! How unbelievable the evening was! The food was awesome and the entertainment divine.

The ANI met and exceeded my expectations. The size of it was much bigger than I expected. The depth of the programs, the awards dinner, the amount of thought and preparation it took to put it all together was overwhelming. I keep using that word "overwhelming" but it was!

I would recommend attending the ANI, there is no other experience like it! The education value, the networking, the vendors, the presenters! An experience you will keep with you forever!

Joni

Joni Schnabel, CPAM
Patient Registration Manager
Valley West Community Hospital
jschnabel@vwch.com



Illinois Chapter Sets New Standard for Hospitality



*Check Out
Those
Dance
Moves!*



*Dave &
Desiree*

From

*Dueling
Pianos*

*Piano Player
Needs A
Break
But Not This
Crowd!*





Whooping It Up!



**Friends From Across
The Country
Having A Good Time!!!!**

Interview With 1st Time Attendee Rena Willey

Each Fall AAHAM holds a National Education Conference and this year it was held in Chicago Illinois. Over 30 members of the Illinois Chapter of AAHAM attended.

Rena Willey, CPAM gave us her impressions on her conference experience.

LL: *Was the ANI in Chicago your first ANI?*

Rena: **Yes**

LL: *What made you want to attend the ANI?*

Rena: **The location was close and I was very interested in the educational sessions that were offered.**

LL: *Was it difficult for you to justify the cost?*

Rena: **There are only so many dollars budgeted for education, so I did have to choose between this conference and other training opportunities.**

LL: *Was the ANI what you expected, if not, what was different from what you thought it would be?*

Rena: **It was exactly what I expected and more!!!**

LL: *What do you think was the best part of the ANI?*

Rena: **The networking opportunities.**

LL: *Did you meet at least one new AAHAM member from another chapter or vendor that you intend to follow-up with after the ANI?*

Rena: **Yes**

LL: *As a new attendee, what change would you recommend to the national committee for future years?*

Rena: **The conference was wonderful and I think we all enjoyed it, but it would be nice to have a little time to enjoy the place that we travel to.**

LL: *Will you try to budget and attend future ANI's?*

Rena: **It depends on the location.**

LL: *Would you recommend attendance to someone else who has never been to an ANI?*

Rena: **Yes**

LL: *If so, what would you tell someone who has never attended an ANI to encourage them to attend one in the future?*

Rena: **I would elaborate on the fact that the education is wonderful, this is an opportunity to see what products are available to us to improve our processes, and the networking is invaluable. This is an opportunity to see what is working for others and what is not. Also, there are many changes that are taking place in healthcare right now and this is an opportunity to make sure we know the rules and are compliant with them.**

Thanks to Doris Dickey for contributing the questions & Rena Willey for her responses in this interview.

LINCOLN LOG CONTINUES
WINNING STREAK AT 2008 ANI!

1ST PLACE AWARD FOR NEWSLETTER
GOES TO
ILLINOIS CHAPTER



Trace Manning & Steve Dennis
EDITORS

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CERTIFICATION CORNER

ILLINOIS AAHAM WELCOMES

NEW CERTIFIED PROFESSIONAL MEMBERS 2008

Bill Carlson, CPAM John Currier, CPAM
Rena Willey, CPAM

TECHNICAL CERTIFICATION EARNED IN 2008

CCAT

Pamela Boone Slagter - Spectrum Health
Lori Krebill
Lisa Platte
Kimberly Jones
Elizabeth Todd - Professional Billing Service
Merri Hams
Beverly Webb

Denise Carrier
Crystal Lang
Sarah Hester - Professional Billing Service
Cheryl Prasun - Professional Billing Service
Marcia Brandes - Spectrum Health
Faye Stavros

CPAT

Gina Armstrong - Spectrum Health
Mary Starr
Shelly Barnette - Methodist Medical Center
Elizabeth Waldrop
Margaret Minnick
Karen Kramer - CGH Medical Center
Janet Hess - Crawford Memorial
Sarah Van Winkle
Tracy Milleville
Jane Potts - Memorial Medical Center
Marcena Urish - Memorial Medical Center
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Chantel Curry, Memorial Medical Center
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Cindy Nichols - BroMenn
Bonnie Tryon - Spectrum Health
Wava Thomas - Spectrum Health

CCT

Jackie Peck - Memorial Medical Center
Terrie Autry - Memorial Medical Center

TECHNICAL CPAT, CCAT and CCT APPLICATION

Please type or print neatly.

Date: _____

Name: _____

Print name. (First, MI, Last)

Employer's Name: _____

Please be sure to include your company/hospital name.

Mailing Address: _____

City, State, Zip: _____

Business Phone: _____ Home Phone: _____

Fax: _____ E-Mail: _____

Local Chapter Name: _____

Chapter Certification Coordinator: _____

Please list your last two employers:

1. Your Current Title: _____

Business Dates of Employment: _____

Address: _____

2. Your Title: _____

Business Dates of Employment: _____

Address: _____

Please note:

The dual certification exam is only available to current CPATs or CCATs.

Select exam:

CPAT (Hospital)

CPAT Dual Certification (Hospital) (for current CCAT Certified Examinee)

CCAT (Clinic)

CCAT Dual Certification (Clinic) (for current CPAT Certified Examinee)

CCT Stand-alone

CCT add-on to CPAT or CCAT

Preferred exam month:

February May August November

If this is a retake, when did you originally sit for the exam?

_____ (month/year)

Please note:

If it has been more than 12 months since you originally sat for the CPAT/CCAT exam, you must retake the entire exam.

If this is a retake of CPAT/CCAT, which section are you taking?

SECTION:

1 (Patient Access) 2 (Billing) 3 (Credit & Collections)

If you are applying for Dual Certification, when did you originally become a CPAT or CCAT?

_____ (month/year)

SUBMITTING YOUR APPLICATION:

Mail completed application to the National Office:

AAHAM National Office – Technical Certification
11240 Waples Mill Rd # 200
Fairfax VA 22030

CPAT/CCAT FEES: \$100.00 for the full exam
\$45.00 for a section retake
\$75.00 for the dual certification exam

CCT FEE: \$45 for the full exam

Make checks payable to: AAHAM - Tax ID# 23-1899873

Application fees are non-transferable and non-refundable.
There are no postponements allowed.

DEADLINE: Application must be received by the AAHAM National office by:

December 1 for the February exam

March 1 for the May exam

June 1 for the August exam

September 1 for the November exam

You will receive a letter, phone call or email from your Chapter Certification Chair a few weeks before the examination window opens, indicating the time and location of the exam.

QUESTIONS? Call the National Office at **(703) 281-4043** ext. 201

Please keep a copy of this application for your records.

I hereby declare that the statements contained in this application are true and correct to the best of my knowledge.

Signature of Applicant



Certification News

Important Dates

Professional & Technical

February 9-20, 2009

- CPAT/CCAT/CCT exams

March 1, 2009

- Registration deadline for all April/May exams: CPAM/CCAM & CPAT/CCAT/CC

April 20-25, 2009

- Spring CPAM CCAM exams

May 11-22, 2009

- CPAT/CCAT/CCT exam period

June 1, 2009

- Registration deadline for August CPAT/CCAT/CCT

August 1, 2009

- Registration deadline for Fall CPAM/CCAM exams

August 10-21, 2009

- CPAT/CCAT/CCT exam period

September 1, 2009

- Registration Deadline for November CPAT/CCAT/CCT

September 21-26, 2009

- Fall CPAM/CCAM exams



2008 - 2009
MEETING SCHEDULE & SITES
Reserve These Dates for Illinois AAHAM

2008 - 2009
Illinois Chapter
Education Meetings

December 4-5
Illinois AAHAM ASI
Bloomington IL
The Chateau

Spring 2009 Meeting
To Be Announced

Legislative Day – April 15-16, 2009
@ the Liaison Hotel on Capitol Hill
Washington D.C.

For more information contact: ILLINOIS CHAPTER - AAHAM
Bill Carlson 563-242-2586 or 319-230-4488
wc@abacollect.com



Lincoln Log Notes Network

Did you know that
ILLINOIS AAHAM has a
PAC
(Political Action Committee)

Contact John McGlasson
for details.

Call 888-633-8238 ext. 4014

AAHAM Website

*The login to the Member's Only
Section of the site has changed.*

*Your login is now your email
address, but your password is still
your Member ID Number.*

Visiting the Capitol - Washington D.C.

The Capitol Visitor Center opens to the public on December 2, 2008. Visit the web site now to learn about booking tours, amenities at the Visitor Center, the Exhibition Hall and tips for visiting the Capitol.

**The New Capitol Visitor Center Website Provides Visitors with
Expanded Information About Touring the Capitol.**

<http://www.visitthecapitol.gov>

Wish these members well!

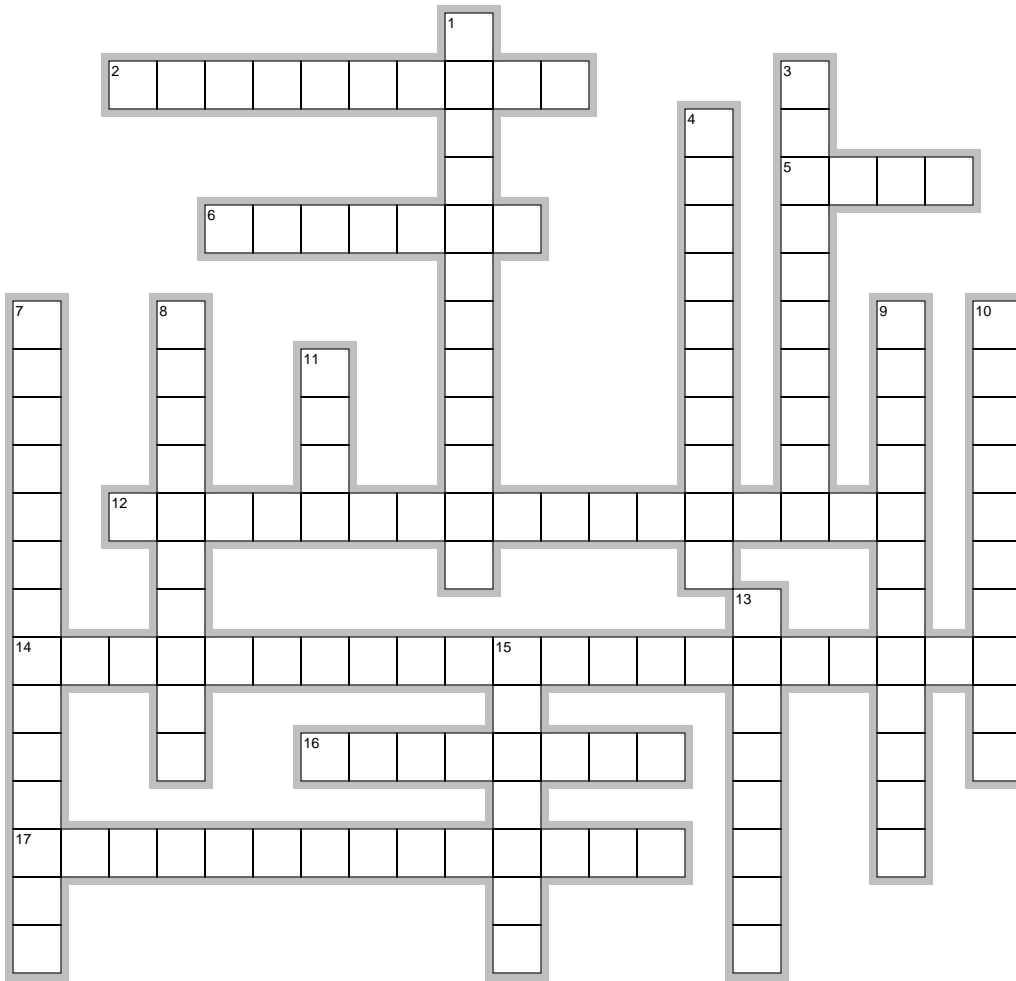
**Jimmi Evans is retiring at the end of
Dec 2008!**

**Trace Manning has accepted the
position of: Director of Patient Access,
St Johns Hospital, Springfield IL**

**Fall 2008 Professional
Results Are In!
Congratulations:**

**Bill Carlson, CPAM
Rena Willey, CPAM**

WINTER 2008 CROSSWORD PUZZLE



EclipseCrossword.com

Across

- 2. Site of the 2008 ASI
- 5. Professional Designation of which IL AAHAM has three new members
- 6. NOMINATED AS SECRETARY OFHHS
- 12. 3RD PLACE AWARD WON BY ILLINOIS AAHAM
- 14. HOTEL SITE OF THE 2009 LEGISLATIVE DAY
- 16. CORP PARTNER HIGHEST LEVEL
- 17. NAME OF THE ANI HOSPITALITY ROOM ENTERTAINMENT

- 8. REPUBLICAN VP CANDIDATE
- 9. ASI ENTERTAINMENT
- 10. Received 1st place award at the 2008 ANI in Chicago
- 11. TECHNICAL CERTIFICATION FOR HOSPITAL STAFF
- 13. MAKES APPOINTMENT TO FILL OBAMA'S SENATE SEAT
- 15. SITE OF THE 2008 ANI

Down

- 1. REGULATIONS INVOLVING IDENTITY THEFT
- 3. SENIOR ILLINOIS SENATOR
- 4. 2009 ANI DESTINATION
- 7. AAHAM Lobbying Event

26 NEW MEMBERS JOIN ILLINOIS AAHAM

**Illinois AAHAM is the 4th largest chapter in terms of membership.
Please welcome these new members who joined our
organization during calendar year 2008.**

First Name	Last Name	Company Name
Aaron	Judzewitsch	CHAM
Alan	Cieslak	DECO
Angie	Harris	Pana Community Hospital
Becky	Hill	Ilini Community Hospital
Bill	Popp	Dependon Collection Service Inc.
Cindy	Kohr	Illinois Valley Community Hospital
Colleen	Ries	University HealthSystem Consortium
Craig	Howser	Grabowski Law Center, LLC Rockford Anesthesiologists
Darla	Sundae	Associated, LLC
David	McCullough	KCA Financial Services
Debra	Slaughter	Blickenwolf, LLC
Ellen	Vogel	BroMenn Healthcare Automated Accounts Management Services
Gary	Jensen	
Julie	VanPelt	
Kathleen	Babcock	Transunion
Kathleen	Dowdy	Memorial Medical Center
Lisa	Loyd	Memorial Medical Center
Marcena	Urish	Memorial Medical Center
Martha	Henes	Intellimed International
Martin	Wulf	Memorial Medical Center
Marzena	Sochacki	St. Mary's Rehab Services
Penny	Nydegger	Bromenn Healthcare System
Satish	Joshi	Memorial Medical Center
Tammy	Rowland	Blicken Wolf LLC
Tom	Kendrick	Professional Billing System
William	Kendrick	Memorial Health System



APPLICATION FOR NATIONAL MEMBERSHIP

NAME: _____ TITLE: _____

EMPLOYER/ORGANIZATION NAME: _____

PRIMARY ADDRESS: _____

CITY: _____ STATE: _____ ZIP: _____

PHONE: _____ FAX: _____ LOCAL CHAPTER: _____

E-MAIL ADDRESS: _____ WEBSITE: _____

HOME ADDRESS: _____

CITY: _____ STATE: _____ ZIP: _____ HOME PHONE: _____

How did you hear about AAHAM? Colleague Publication Website Other: _____

If referred by AAHAM member, please give name: _____

Membership Type: National Member Student Member

NATIONAL MEMBERSHIP - The fee to become a National member is \$175. If you join anytime between July 1st and August 31st, the dues are \$140 for the rest of the current year. If you join between September 1st and December 31st, the fee is \$210 for the rest of the current year and all of the following year.

STUDENT MEMBERSHIP - The student membership fee is \$50. If you join between July 1st and August 31st, the pro-rated dues are \$35, and if you join between September 1st and December 31st, dues are \$65 (for 15 months of membership). To qualify for student membership you must currently be taking 6 credit hours per semester. Student members receive all the benefits of membership with the exception of voting, eligibility for professional certification, and cannot be a proxy for a chapter president at any national board meetings.

PAYMENT OPTIONS

For Credit Card Payment: Amex Visa MasterCard

Card Number: _____ Exp: _____

Name as it appears on card: _____

Signature: _____

Billing Address, if different from above: _____

For Check Payment:

Please make checks payable to AAHAM and send application with your payment to:

**AAHAM Membership
11240 Waples Mill Road, #200
Fairfax, VA 22030
AAHAM Tax ID: 23-1899873**

Please allow two weeks for processing after your application is received at the national office. Dues are not tax deductible as a charitable contribution, but may be as a business expense.

Please note: Membership is on an individual, not institutional, basis and is non-transferable.

YOUR PAYMENT TOTAL:

NATIONAL DUES: _____

LOCAL DUES: _____

TOTAL ENCLOSED: _____

**AAHAM... Educating Your Revenue Cycle Team
Certification • Compliance • Leadership Development • Networking • Advocacy Cutting Edge Training + Nationally
Recognized Certification = Improved Performance**

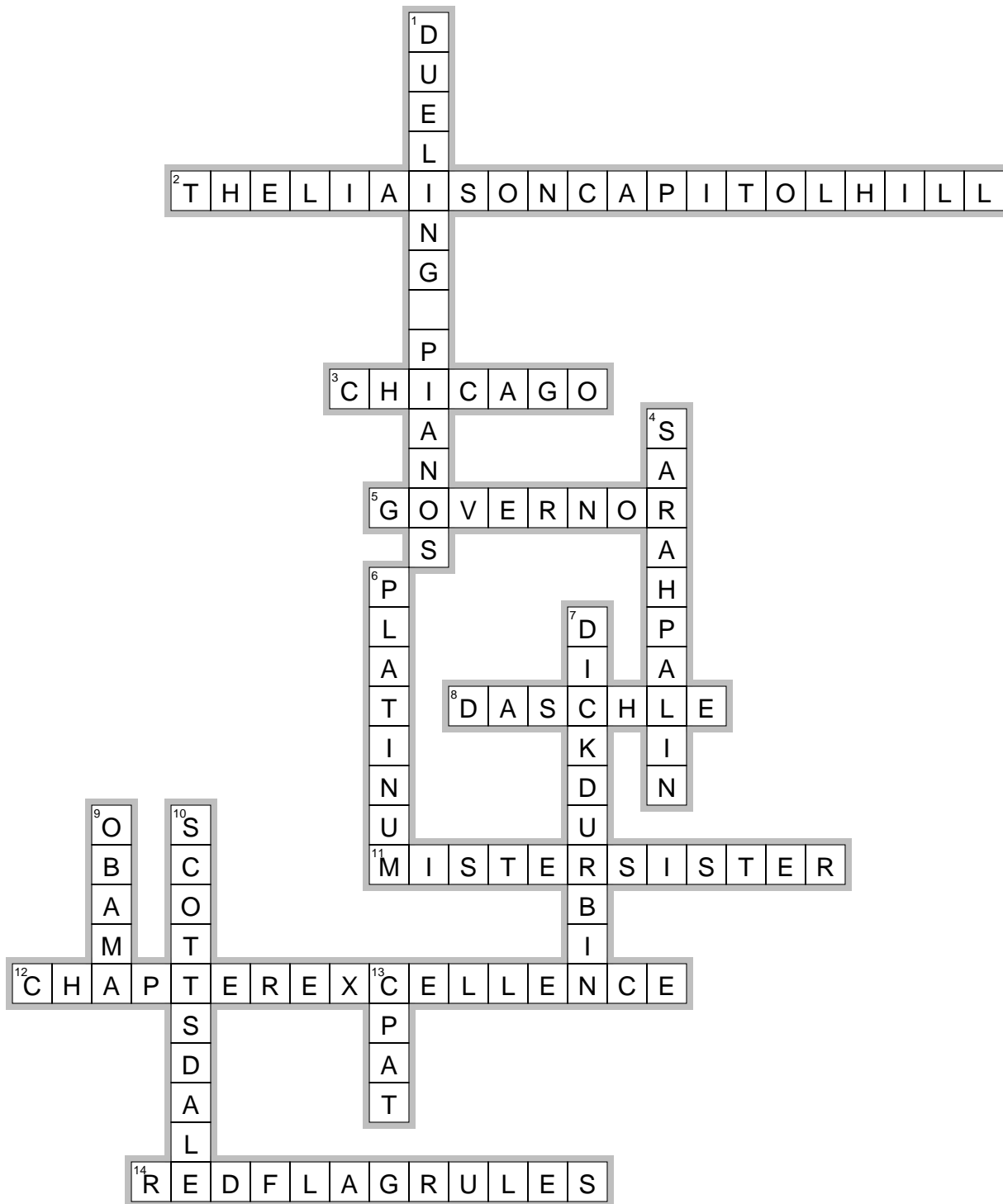


Local Chapters: AAHAM has 38 chapters throughout the US and India. Local chapters offer you more opportunities for education and networking. Please see the listing of local chapters below to help you decide which chapter you should belong to along with your National membership

Name of Chapter	Geographic Location	Chapter Dues	Please Check the Appropriate Codes in Each Category Below
Aksarben #01	Nebraska	\$0.00	<p>Years in Healthcare: <input type="checkbox"/> 0-5 <input type="checkbox"/> 6-10 <input type="checkbox"/> 11-20 <input type="checkbox"/> 21-25 <input type="checkbox"/> 25+</p> <p>Certification: <input type="checkbox"/> CHAM (NAHAM) <input type="checkbox"/> CHFP (HFMA) <input type="checkbox"/> FHFMA (HFMA) <input type="checkbox"/> CHCS (ACA) <input type="checkbox"/> Other (please list)</p> <p>Employer Type: <input type="checkbox"/> Vendor/Corporate Partner <input type="checkbox"/> Billing <input type="checkbox"/> Collection Agency <input type="checkbox"/> Consulting <input type="checkbox"/> Outsourcing <input type="checkbox"/> Software/IT <input type="checkbox"/> Provider <input type="checkbox"/> Law Firm <input type="checkbox"/> Other (please list)</p> <p>Position: <input type="checkbox"/> President, Administrator, Executive <input type="checkbox"/> Director, CEO <input type="checkbox"/> Partner, Principal, Owner <input type="checkbox"/> CFO/Controller, COO, CIO <input type="checkbox"/> Vice President <input type="checkbox"/> Assistant VP/Assistant Administrator <input type="checkbox"/> Director, Manager, Supervisor <input type="checkbox"/> Technician <input type="checkbox"/> Clinical <input type="checkbox"/> Academic <input type="checkbox"/> Other (please list)</p> <p>Responsibility: <input type="checkbox"/> Accounting <input type="checkbox"/> Administration/Operations <input type="checkbox"/> Admitting/Access <input type="checkbox"/> Audit <input type="checkbox"/> Benefits <input type="checkbox"/> Budget <input type="checkbox"/> Compliance <input type="checkbox"/> Business Development, Sales, Marketing <input type="checkbox"/> Information Services/Technology <input type="checkbox"/> Managed Care <input type="checkbox"/> Medical Records <input type="checkbox"/> Medicare/Medicaid <input type="checkbox"/> PFS, Patient Billing & Collections <input type="checkbox"/> Reimbursement <input type="checkbox"/> Third Party Administration <input type="checkbox"/> Other (please list)</p>
Greater Florida Buccaneer #03	Tampa/Orlando, Florida area	\$40.00	
Carolina #04	North & South Carolina	\$30.00	
Evergreen #05	Washington State, West of the Mountains	\$30.00	
Gopher #06	Minnesota	\$40.00	
Hawkeye #07	Iowa	\$0.00	
Hawthorn #08	Missouri	\$35.00	
Illinois #09	Illinois	\$25.00	
Inland Empire #10	Washington State, East of the Mountains	\$25.00	
Keystone #11	Central Pennsylvania	\$25.00	
Maryland #13	Maryland	\$20.00	
Mountain West #14	Utah	\$25.00	
National Capital #15	Washington, DC	\$25.00	
New Jersey #16	New Jersey	\$35.00	
Northern California #17	Northern California	\$40.00	
Western Reserve #18	Ohio	\$0.00	
Northeast PA #19	North East Pennsylvania	\$30.00	
Northwest PA #20	North West Pennsylvania	\$40.00	
Rocky Mountain #21	Colorado	\$40.00	
Pine Tree #22	Maine	\$15.00	
Rushmore #23	North & South Dakota	\$0.00	
San Diego #24	San Diego, CA	\$20.00	
South Florida #25	Southern Florida	\$20.00	
Southern California #26	Southern California	\$0.00	
Virginia #27	Virginia	\$25.00	
Philadelphia #29	Philadelphia, Pennsylvania	\$35.00	
Cactus Wren #30	Arizona	\$25.00	
Mid-York #31	New York	\$55.00	
Tennessee #32	Tennessee	\$30.00	
Georgia #33	Georgia	\$30.00	
Connecticut #34	Connecticut	\$35.00	
Three Rivers #37	Pittsburgh, Pennsylvania	\$30.00	
Texas Blue Bonnet #40	Texas	\$50.00	
Indiana #42	Indiana	\$25.00	
Wisconsin #44	Wisconsin	\$25.00	
Chennai #49	Chennai, India	\$0.00	
Louisiana # 51	Louisiana	\$20.00	
Mumbai #52	Mumbai, India	\$0.00	

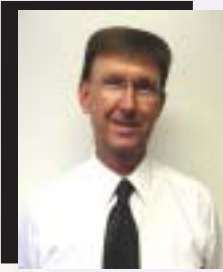
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Recognized Certification = Improved Performance

WINTER 2009 CROSSWORD PUZZLE

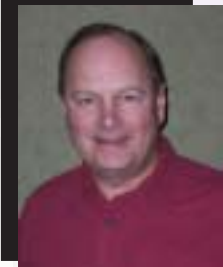


Congratulations to the 2008 - 2009 Elected Officers and Directors

2008 - 2009 AAHAM Officers and Directors



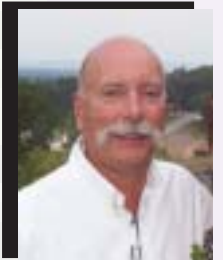
Chairman of the Board
 John D. Currier
 PFS Director
 IL Valley Community Hospital
 925 West Street
 Peru, IL 61354
 Tele: 815-780-3722
 Cell: 815-243-2606
 John.Currier@ivch.org



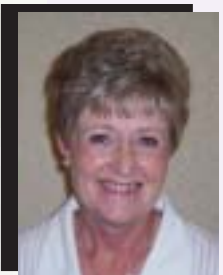
President
 Bill Carlson
 Director of Marketing
 Allied Business Accounts, Inc.
 PO Box 1600
 Clinton, IA 52732
 Tele: 563.242.2586
 Cell: 319.230.4488
 wc@abacollect.com



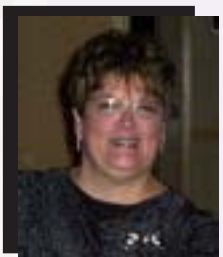
First Vice-President
 Cheri Lockhart
 Accordis
 PO Box 1235
 Sterling, IL
 Tele: 815.535.8117
 Cell: 815-535.8117
 clockhart@essex1.com



2nd Vice-President
 Trace Manning
 St. John's Hospital - Access Manager
 800 East Carpenter
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 Cell: 217-343-3304
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 Cell: 309.912.0480
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 Cell: 815-751-7776
 dddickey@rcha.net



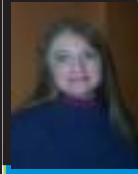
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