

The Lincoln Log

American Association of Healthcare Administrative Management Illinois Newsletter



WELCOME TO
ILLINOIS
AAHAM
American Association of Healthcare
Administrative Management

THE LAND OF LINCOLN

Providing the Educational and Career Development Needs
of Healthcare Professionals in the State of Illinois.

www.IllinoisAAHAM.com

Winter 2012 Edition

1st Place Winner!!

For Excellence in Journalism and Graphic Design,
Winner of the 2011- 2012 National AAHAM Journal Award!!



The IL AAHAM Board would like to thank you for
your membership, participation and support in
2012.

We hope that you had a Merry Christmas and will
enjoy a happy, healthy and prosperous New Year!

Happy New Year,

*Kenny, Bill, Chris, Rena, Nancy, Kathy, John, Doris, Al, Maria, Julie,
Tera, Josh, Bob and Donna!*

Inside this edition...

President's Message

ANI Award Winners—IL AAHAM Legends win BIG!

ASI Highlights, Pictures and Take-a-way

Charitable Giving Highlight from ASI

AAHAM's Ask and Answer!

Newly Certified Members Listing

Save the Date—Insurance 101 Webinar

E-News Alerts

From the Co-Editor's Keyboards...

Over the past few weeks, we've been inundated with finger pointing, postulations, pontifications and predictions regarding everything from our impending doom to how to fix an every growing list of concerns. I know in our line of business we see everything from the avoidable tragedy---there is no medicinal reason to drink an entire bottle of Captain Morgan---to the truly heartbreaking illnesses that take our children, spouses and parents far too soon. We worry about fiscal cliffs. We worry about exchanges. We worry about ICD10. All in addition to the worries shouted from the blaring voices on our news channels. Personally, I think we should soften the news announcers and keep the commercials loud; that baby boy who hawks eTrade cracks me up.

I have a good friend who is a member of the clergy. He isn't preachy. But, he does say real change starts with you and me and our kids and our co-workers and any single person and every single person. An individual can make an impact on someone who pays it forward who makes an impact who makes an impact. While we might not change the entire diagnostic schematic that has been adopted globally for years or find the formula that eliminates federal or state debt, we can lobby, we can write, we can traipse all over the hill and we can try. Daily, we make a difference in our offices. Whether it's sharing the generosity of a financial assistance program with a family in need or discovering a new feature in the billing software that eliminates waste. Whether it's unraveling a stack of Medicare correspondence brought in by a trembling widower or bringing flowers to a co-worker who spent 30 minutes on the phone with an irate patient yesterday. It all matters. Your efforts matter. Every effort, every day.

Earlier this week, I had an unpleasant circumstance. My car, freshly returned from the body shop after a hit and run accident, was rear ended after a long day at the office. As I stood watching the young woman tremble in a cold rain recalling all the effort and hours it would take to fix what had just happened to my car, I thought of my own kids and the mistakes they would make and the future that we've created for them. I hugged the little demolition derby girl and said "let me tell you what I've told my kids for years. Mistakes happen. Nice doesn't make it worse. Nasty doesn't make it better." By the time I made it home and called her insurance company she had already filed the claim and told them to take super good care of me because I was so sweet to her.

I may not know the large scale solutions to what have become frighteningly complex situations but I do know that a smile and an extended hand can't possibly hurt. Go make a difference today. Be the any person. Be the every person.



Julie VanPelt,
CHFP, CPC, CPAT,
CCAT



Joshua Johnson,
CPAT, CCAT

PRESIDENT'S



*Kenny Koerner, CPAM
IL Chapter President*

Message

WOW! What a great Annual State Institute last week in Bloomington. The educational sessions were tremendous, the networking opportunities were bountiful, and the awards banquet was unbelievably entertaining!

For those of us who were able to attend the ASI last week, we were able to kickback with our new, old and sometimes nerdy AAHAM family members in an educational and fun spirited setting. If you were not able to attend, the board has enclosed in this issue of the Lincoln Log, our educational takeaways from the conference sessions. We hope that the sharing of these takeaways will help those who couldn't attend to get a small piece of the learning that took place.

What's missing, though, from these bullet points is the many friendships, business relationships and memories that were forged over those 2 days in Bloomington. These relationships and stories that continue on well past the conference are invaluable in your professional development.

As my 1st year as President of your Illinois AAHAM Chapter comes to a close, I'd like to encourage each of our members to really take advantage of your Illinois AAHAM membership in 2013 by attending meetings, networking with your peers, and by volunteering to help your local chapter in some capacity. I think you'll find that the small amount of time that you invest in your personal development, will exponentially come back to you in friendships, business relationships, and educational learning. Who knows, you might even come across a story about a monkey while sitting next to your favorite nerd AAHAM friends!

I wish each of you a Merry Christmas and wonderful holiday season.

Kenny

NEWLY CERTIFIED MEMBERS

CPAT AND CCAT

| | | | |
|-----------|------------|------|--|
| Valerie | Baas | CPAT | Spectrum Health |
| Cassandra | Brandhorst | CPAT | Blessing Hospital |
| Jennifer | Fetrow | CCAT | Spectrum Health |
| Nickie | Hayes | CPAT | Crawford Memorial Hospital |
| Kristin | Killebrew | CPAT | Illini Community Hospital |
| Teri | Lewis | CPAT | Medical Business Resources |
| Rhonda | Miller | CPAT | MBR |
| Kelli | Petersen | CCAT | Gibson Area Hospital and Health Services |
| Teri | Santee | CCAT | Avadyne Health |
| Angela | Terwelp | CPAT | MBR |
| Denise | Baker | CCAT | Spectrum Health |
| Julie | Bunn | CPAT | Spectrum Health Business Service Center |
| Debbie | Byrd | CPAT | Illini Community Hospital |
| Lisa | Catterton | CPAT | MedPay Management Systems |
| Sarah | Dietrich | CCAT | Medical Business Resources |
| Cherie | Emerick | CPAT | Illini Community Hospital |
| Courtney | Guernsey | CCAT | Spectrum Health |
| Janet | Hess | CPAT | Crawford Memorial Hospital |
| Keetha | Jud | CPAT | Medical Business Resources |
| Kathey | Kelly | CCAT | Medical Business Resources |
| Maria | Klitz | CCAT | Medical Business Resources |
| Kimberly | Lichtsinn | CPAT | Medical Business Resources |
| Barbara | Lightle | CPAT | Illini Community Hospital |
| Graciela | Medina | CPAT | MedPay Management Systems |
| Penny | Noble | CCAT | Medical Business Resources |
| Kim | Powers | CPAT | Spectrum Health Hospital |
| Christine | Simmerman | CPAT | Illini Community Hospital |
| Melissa | Stratman | CCAT | Medical Business Resources |
| Joy | Sunde | CCAT | Medical Business Resources |
| Cherie | Taylor | CCAT | Medical Business Resources |
| Marcia | Triplett | CPAT | Illini Community Hospital |
| Tammi | Troost | CCAT | Spectrum Health |
| Erika | White | CPAT | Medical Business Resources |
| Jennifer | Willman | CPAT | Illini Community Hospital |
| Lela | Woodward | CPAT | Crawford Memorial Hospital |
| Donna | Archibald | CCAT | Medical Business Resources |

NEWLY CERTIFIED MEMBERS

CPAT AND CCAT

| | | | |
|-----------|----------|------|----------------------|
| Lucie | VanHecke | CPAT | Avadyne Health |
| Nikki | Harper | CPAT | Blessing Hospital |
| Lori | Rethorn | CPAT | Blessing Hospital |
| Jamie | Stark | CPAT | Blessing Hospital |
| Erika | Boostrom | CPAT | CGH Medical Center |
| Beth | Cook | CPAT | CGH Medical Center |
| Sue | Teske | CPAT | CGH Medical Center |
| Kristin | Elliott | CCAT | Gibson Area Hospital |
| Sumer | Bliss | CPAT | MBR |
| Shanna | Brinks | CPAT | MBR |
| Stephanie | Cress | CPAT | MBR |
| Bonnie | Poling | CPAT | MBR |
| Sharon | Vahlkamp | CPAT | MBR |
| Maria | Klitz | CPAT | MBR |
| Tosha | Paris | CCAT | MBR |
| Kelly | Andry | CPAT | Spectrum Health |
| Kristine | Campbell | CCAT | Spectrum Health |
| Kathy | Haney | CCAT | Spectrum Health |
| Sally | Hayden | CPAT | Spectrum Health |
| Shelly | Streeter | CCAT | Spectrum Health |

CONGRATULATIONS!!



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IL AAHAM Board to Meet!!

The IL AAHAM Board will meet January 26 in Peoria for an annual strategic planning session.

Do you have a suggestion for the board?? Something you want us to try or consider??

E-mail your suggestion to
Josh Johnson @

josh_johnson@gibsonhospital.org

Please put IL AAHAM in the subject line...Thanks!



Providing the Educational and Career Development Needs of Healthcare Professionals in the State of Illinois.

www.IllinoisAAHAM.com

Click here to watch the "amateur" IL AAHAM Membership video! [IL AAHAM MEMBERSHIP VIDEO](#)



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- Accelerates Cash-Flow

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ASK Illinois AAHAM?????

ASK:

Dear Illinois AAHAM,

Can you explain what the new G codes are for therapy billing please???

ANSWER:

CMS recently released a list of codes that begin with the letter G (G codes) that are to be used on therapy claims beginning January 1, 2013. CMS has stated that they will not enforce the usage of these codes until July 1, 2013. The codes are utilized to show a patient's function at certain points of the therapy service. In addition to the G codes, CMS released a list of 7 new modifiers to be used with these codes, that tell Medicare additional information such as what percent impaired, limited or restricted the patient is with the body part they are receiving therapy on. The G codes need to be used at least once every 10 therapy visits, or else the therapy claim will reject. Again, these claims will not reject for this reason until after July 1, 2013. These codes must have 1 penny associated with them as a charge amount. These codes are not payable codes, but are used by CMS to track therapy at your facility. To learn more about these G codes, please refer to the link below.

<http://www.cms.gov/Outreach-and-Education/Outreach/NPC/Downloads/FunctionalReportingNPC.pdf>

Have a question that you think IL AAHAM might be able to answer?? Please go to our website at www.illinoisaaaham.org, click on the Q&A tab, and ask away!



John Currier Awarded 2012 National President's Choice Award

National 2nd Vice President, John D. Currier, CPAM, CCT, Past Illinois President, was honored with the 2012 National President's Choice Award in Bonita Springs, FL this past October at the National AAHAM ANI.

IL AAHAM is honored to have John as such an influential and dedicated life-long member. John is a true leader. He is IL AAHAM's biggest advocate, membership promoter & cheerleader! He has served the IL AAHAM Chapter in many positions on the board and now at the National level.

We are so pleased to announce that John won the National President's Choice Award. Congratulations to a very deserving individual.

Below is National President Chris Stottlemeyer's introduction for John, read at the ANI Banquet awards ceremony.



National President Chris Stottlemeyer presents John Currier with his National President's Award!

President's Award 2012

I can't believe I will be completing my first year as National President. It is truly an honor to serve in this role and I thank you for putting your faith and trust in me.

Of course, this is the first time I have the privilege of presenting the National President's Award. I remember how I personally felt when Linda Shaeffer presented me with this award several years ago, It is a feeling that sticks with me even today. And, I display the plaque proudly.

I gave this responsibility a great deal of thought. There are so many individuals who are dedicated and volunteer their time and effort for the betterment of our organization.

This year's recipient is someone I have really come to know and love. I admire this individual's dedication and commitment to AAHAM both at the local and National level. This individual has served in a leadership capacity at both levels.

Although I don't think this individual would look good in a cheerleading outfit—that is exactly what he is and has been for a number of years. There is probably not a chapter present here tonight that has not been visited by this individual. Maybe he provided a National update at your Chapter meeting, or he might have provided an educational program or he might even just had a darn good time. But he is always there if you need him. He's always there if I need him, and he's always there if AAHAM needs him. I think of the work he has done in the past with Chapter Development which really led to chapter strength and growth at a time when many professional organizations were struggling.

I think you all probably know who I am referring to. It is with extreme pleasure that I recognize and present this year's National President's Award to Mr. John Currier.



Doris Dickey Awarded 2012 National Bill Spare Award

Doris Dickey, CPAM, Past Illinois AAHAM President, was awarded the National AAHAM Bill Spare Recognition Award in Bonita Springs, FL this past October at the National ANI.

Doris is a Lifetime Member of the IL AAHAM Chapter, serving as President, Vice President and Chairman of the Board. She is an active member of the Board and chairs the Professional Certification Committee. She has been the biggest promoter of the Illinois Chapter's Chapter Excellence participation!

It is with great pleasure that we announce Doris as this years award winner!

Below is the recognition speech given to award Doris with her honor by Laurie Shoaf, National Chair of the Board.



Laurie Shoaf, National Chair of the Board presents Doris with her award.

BILL SPARE NATIONAL AAHAM RECOGNITION AWARD

As you all know, Bill Spare exemplified the spirit of AAHAM. The individual we are going to recognize this evening with this prestigious award also embodies that spirit.

Her entire working career has been spent in healthcare and she has been a member since 1985. She served as President, Vice President, and Chairman of her local chapter. She continues as a Board member and chairs the professional certification committee for her local chapter.

She has also participated at the National level by assisting with the revision of the professional exam. She has served many members as coach, grader and proctor for the professional exam and she has mentored many individuals in her Chapter as they struggled through the process.

She has been the driver, organizer and promoter of the Chapter's Chapter Excellence application.

If you are having trouble figuring out who this spectacular individual is, this might give it away. She has been awarded the Charles Garvin Award as well as the Illinois Lifetime Membership award. Her colleagues state she is an icon in Illinois AAHAM.

She is also an icon in our hearts and the heart of AAHAM. I know Bill would be as proud as I am to present the Bill Spare National AAHAM Recognition Award to our friend, Doris Dickey.

31st Annual ASI- Dec. 5-7, Bloomington, IL



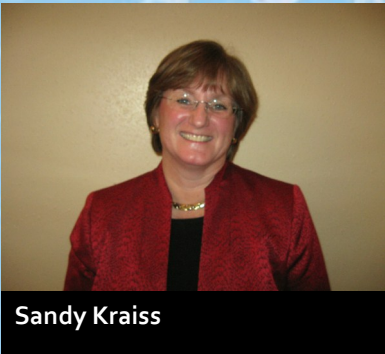
Jared Gelfond



Michelle Rathman-Baschke



Paul Miller



Sandy Kraiss



Steve Beard & John Moroz



Tom Westbrook



First Time IL AAHAM Attendees!!!



Educational Sessions



Educational Sessions



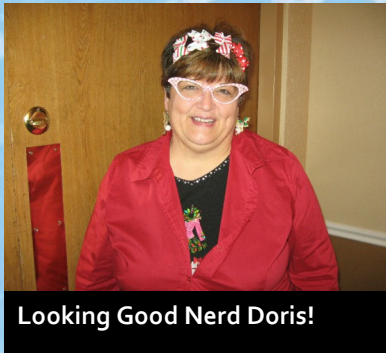
Kenny Koerner, President

*Great Speakers!
Awesome Education!*



Bill Carlson and Tom Westfall

31st Annual ASI— Dec. 5-7, Bloomington, IL



Nerd Theme!!



FUN!!



Awesome Networking!

IL AAHAM is dedicated to its membership to bring you quality education and networking opportunities!

31st Annual ASI— Dec. 5-7, Bloomington, IL



Ron Snyder—Lookin' Good!!

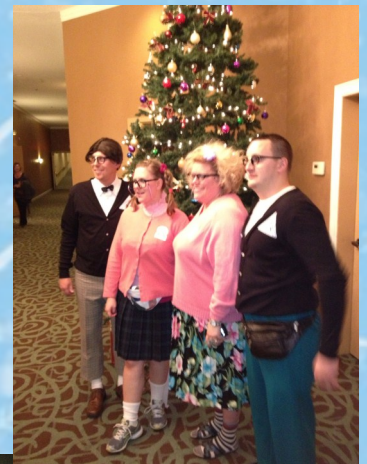
Ron didn't get the memo to dress up as a nerd...



Keep your day jobs!!!



Karaoke!!!



Vendor Winners!!

A Nerd Themed Party!

31st Annual ASI— Take-A-Way...

We understand that our work lives can be overwhelming. We fondly remember the days when we didn't eat at our desks while reviewing emails. We often glance at the clock to see 4pm and realize that we haven't stood up in hours. We can't recall the last time we left before sunset feeling like we'd accomplished everything we set out to do. In these conditions, taking time out to attend an educational conference seems like a fantasy. Plus, we've all been to the meetings where you spent more time worrying about what was going on back at the office than learning anything new.

We also understand the budgets have been slashed and travel to an educational conference may be challenging. The board of Illinois AAHAM would like to give you some solid information from last week's ASI that should inspire you to attend a future conference. This following is a compilation of tidbits from the meeting that might also help if you need to prove to the person at your facility who authorizes your expenses that the return on investment is clear:

- ◆ IHA legislative updates which discussed potential changes in financial assistance policies.
- ◆ An insightful quiz in to your leadership style that you can immediately use to your advantage to communicate with others and get through your day.
- ◆ Presumptive charity typically reclassifies 25-30% of bad debt as financial assistance eligible. Changes you must make to transform from a manager to a leader.
- ◆ A recent study conducted in Detroit found that 23% of patients who presented as uninsured actually had insurance but were attempting to duck their patient share. And, it wasn't all Medicaid; 5% of those patients had commercial insurance.
- ◆ You can't do it alone and more importantly why you shouldn't.
- ◆ The importance of doing what you say more than doing it all.
- ◆ The top characteristics of leadership include: honesty, forward looking, ambitious (but not too ambitious), inspiring and dependable.
- ◆ The importance of having great candidates in the pipeline including more PRN registration staff that can be prepped for future openings.
- ◆ Social media utilization for networking
- ◆ How to communicate with your political representatives and why your voice matters especially now.
- ◆ When change happens (not if) the importance of explaining the "why" in addition to the "what".
- ◆ When reviewing the recovery rate of base for uninsured and residual balances, patient satisfaction scores need to be considered.
- ◆ 80% revenues come from 30% of your accounts. Wouldn't be helpful to know where that 30% is?
- ◆ Fiscal cliff national update and how it pertains to health care.
- ◆ Per IHA, the hospital real estate exception may be cancelled (just in case you were wondering if you should communicate with your political rep as discussed a few bullets above)
- ◆ How November 6th changed your work world for the next four years and beyond.

If you were on the fence about implementing an eligibility program, writing your state representative, utilizing a presumptive charity program or re-thinking your leadership style, you could have gotten all this and more in just a day and a half. Naturally, there's the networking with people in the same line of work who really get what you do and how challenging it can be. There's the no-pressure way to learn about goods and services available to assist you via corporate partners.

Our next meeting is March 21st in Springfield. We'll bring lunch. You bring you.

Charitable Giving



ILLINOIS AAHAM

Hurricane Sandy Clam Bake Raffle

Tickets 6 for \$5
All proceeds go to the
New Jersey AAHAM
Chapter!!

Drawing to be held Thursday
Dec. 6th during the ASI Banquet!

The Winner of the Raffle will receive the New England Clam Bake Prize Package courtesy of the Maine AAHAM Pine Tree Chapter!!

Includes:
New England Clam Bake for 4 shipped to the winners house!

- * Each clambake includes (per person):
- 1 ¼ pound live lobster
- 1 pound N.E. steamer clams or mussels
- 1 serving Clam Chowder & Lobster Bisque
- Lobster shell crackers
- Lobster Bib
- Seafood fork
- Butter ramekin for melted butter
- Wet nap towels

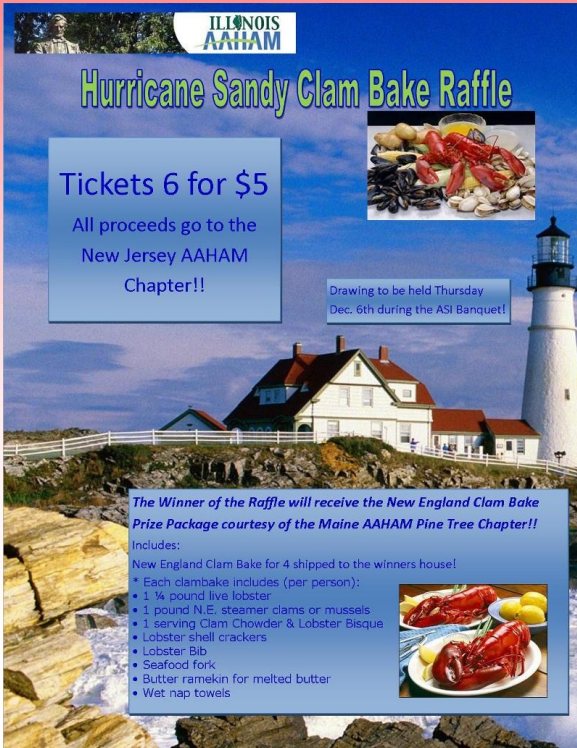


A BIG Thank You to the Maine Pine Tree Chapter for donating the Clam Bake for 4!!

Over \$525 was raised to help our friends in the New Jersey Chapter!!



Charitable Giving



ILLINOIS AAHAM

Hurricane Sandy Clam Bake Raffle

Tickets 6 for \$5

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Includes:

- New England Clam Bake for 4 shipped to the winners house!
- * Each clambake includes (per person):
 - 1 1/4 pound live lobster
 - 1 pound N.E. steamer clams or mussels
 - 1 serving Clam Chowder & Lobster Bisque
 - Lobster shell crackers
 - Lobster Bib
 - Seafood fork
 - Butter ramekin for melted butter
 - Wet nap towels



Tim Moore President of the Maine Chapter shipped Jimmi her Clam Bake just in time for Christmas Eve and Jimmi was nice enough to share pictures with IL AAHAM! Thanks again Tim Moore and the Pine Tree Chapter! Congratulations Jimmi!!!



A nice correspondence below from Jimmi to Tim Moore! What awesome Generosity Maine AAHAM!!

Tim - Our clam bake arrived the afternoon of Christmas Eve. Thanks so much for arranging that. The timing and the package were perfect. The food was beyond compare and we enjoyed absolutely every morsel of it. Since we love sea food and normally have it on Christmas day, this was a fantastic Christmas present for us. Someone in Illinois would never have access to live lobsters, clams and mussels so to have this fresh Maine sea food was such a treat.

We are also so very glad that the proceeds went for Hurricane Sandy victims. Thanks again for arranging that.

I have attached a few pictures that you may use as you wish. The package that came to us had everything. It not only contained the great food but also had: bibs, lobster claw crackers, picks, corn on the cob, potatoes, onions and everything a person could want for an actual clam bake.

I was in healthcare in Patient Accounts for 32 years. I retired 1/1/09 and was involved in AAHAM for many, many years. My AAHAM friends asked me to come to their Christmas dinner this year where the Clam Bake was won by purchasing the winning ticket. Santa/AAHAM was good to me this year! :)

If you have any questions, please let me know.

Thanks again!!

Jimmi

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IL AAHAME-News Alerts!



HFS Has Released The New APL Rates For Critical Access Hospitals...



Pat Quinn, Governor
Julie Hamos, Director

201 South Grand Avenue East
Springfield, Illinois 62763-0002

Telephone: (217) 782-1200
TTY: (800) 526-5812

December 12, 2012

RE: Critical Access Hospital Outpatient APL Rates

Dear Chief Financial Officer / Chief Executive Officer:

The Department has revised the outpatient APL reimbursement rates for Critical Access Hospitals. Letters have been posted to the Department's Web site for rates effective July 1, 2012, forward. The Critical Access Hospitals' letters are in PDF format and are available for download on the [HFS Reimbursement Web page](#):

<http://www.hfs.illinois.gov/reimbursement/dsh>

Sincerely,

F. N. Kopel, Administrator
Division of Finance

[HFS Reimbursement Web](#)

<http://www.hfs.illinois.gov/reimbursement/dsh>

IL AAHAME-News Alerts!



Support House Bill 6253

Urge your State Legislators to Extend Health Care Coverage for Adults!

Support House Bill 6253

About one in seven Illinoisans or nearly 1.9 million people do not have health insurance and cannot get the health care they need. But the state can take a significant step to help address this serious societal challenge by enacting House Bill 6253.

This proposed legislation would expand Medicaid eligibility to about 350,000 low-income adults, with the **federal government paying for 100 percent of the costs** of covering this new population for the first three years (and then phased down to 90 percent by 2020). State lawmakers will be voting on this bill in early January.

Please [click here](#) and send a message to your state legislators and urge them to vote "YES" on House Bill 6253. (By entering your address, your message will automatically be sent to your State Representative and State Senator).

By supporting HB6253, we can help ensure the health and well-being of our fellow Illinoisans and keep our communities strong.

Thank you for your support on this critical health care issue.





Please join AAHAM for the *Insurance 101 Webinar*

Date:
Wednesday,
February 20, 2013
11:00am - 12:30pm Central
Time

[Register Now!!](#)

If you are unable to click the link above,
please copy and paste the url below into
your browser:

<https://www.etches.com/54336>

Illinois AAHAM Insurance 101 will provide a better understanding how the insurance world works and will review the follow topics:

- General understanding of how providers of healthcare services develop insurance claims
- A general understanding of how insurance companies receive and process claims
- A general understanding of the rules and regulations that influence claims processing
- Medicare 101
- Medicare Replacements 101
- Medicaid 101
- Managed Care 101

Cost: \$35/per phone line

Presented by:
Lisa LaPean, Revenue Cycle Consultant, Wipfli LLP

This webinar is geared toward front line Registration Staff, Billers, Customer Service Representatives and Collectors, PFS Directors, Supervisors and HIM staff.

Mark your Calendars!



Spring Meeting!

Joint Meeting with ICAHN

Northfield Inn and Suites
Springfield, IL

March 21, 2013

Watch your e-mail for details and
meeting registration!



2012-2013 IL AAHAM Leadership

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2012-2013 IL AAHAM Leadership

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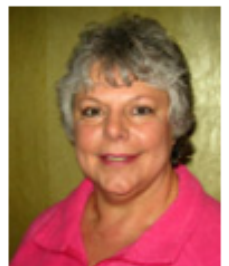
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2012 Corporate Partners

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Bob Kemp – bkemp@harriscollect.com

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Heather Turcany – hturcany@collectmcg.com

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www.passporthealth.com
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Tim Friel – tim.friel@passporthealth.com

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Katie Wood – katiew@stcol.com

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www.abacollect.com
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Betty Marschang, CPAM – bmarschang@abacollect.com

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| Avadyne Health | Ron Snyder – rsnyder@avadynehealth.com |
| Berlin-Wheeler Receivables Management | Shirley Mason – smason@bwmo.com |
| Helvey & Associates, Inc. | David Phelps – dphelps@hlv.com |
| Midwest Credit & Collections, Inc. | Kathie Summers – Ksummers@MCCOnline.com |
| MRS / BOPC | Keith Bull – kbull@medrecovery.com |
| ProCom Services of Illinois, Inc. | John McGlasson – mcglasson.john@pro-comservices.com |
| Rockford Mercantile Agency, Inc. | Danielle Miller – dani@rmacollections.com |

BRONZE LEVEL

| | |
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| Creditors Collection Bureau, Inc. | Sue Glenzinski – sglenzinski@creditorscollection.com |
| Early Out Services, Inc. / GSB, Inc. | Brad Uhlenhopp – buhlenhopp@gsbcollect.com |
| Eagle Recovery Associates | Nancy Vollmer – nvollmer@eaglerecovery.net |
| Horizon Financial Management | Al Staidl – maris65@sbcglobal.net |
| Managed Care Partners, Inc. | James Richmond – jrichmond@mngdcare.com |
| Medical Business Resources, Inc. | Kelsey Whitrock – kelsey.whitrock@answerdata.net |
| Medical Reimbursements of America, LLC | Andrew Rittler – arittler@mrarresults.com |
| Quadax, Inc. | Rick Albertini – rickalbertini@quadax.com |
| RRCA Accounts Management, Inc. | Kevin Heller – rrca@cssexl.com |
| UCB, Inc. | Doug Headman – daheadman@ucbinc.com |
| XAM / MAX | Veronica Modriker – veronica.modriker@xamandmax.com |

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For additional information regarding the Illinois AAHAM Corporate Partners program please contact Chris Bryant, 1st Vice President at chris.bryant@djwhospital.org

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Name: _____ Title: _____

Employer/Organization Name: _____

Primary Address: _____ City: _____

State: _____ Zip: _____ Phone: _____

Fax: _____ E-mail Address: _____

Website: _____

Home Address: _____ City: _____

State: _____ Zip: _____ Home Phone: _____

Local Chapter (see page 6, left, for name and fees) _____

Membership Type: (See back for details & dues) National Member Student Member

How did you hear about AAHAM? Colleague Publication Website

Other (Please list) _____

If referred by AAHAM Member, Give Name: _____

Please allow 2 weeks for processing once your application is received at the AAHAM National office.

Dues are not tax-deductible as a charitable contribution, but may be deductible as a business expense.

For Credit Card Payment: AMEX VISA MASTERCARD

Account Number: _____ Name: *as it appears on card* _____

Expiration Date: _____ Signature: _____

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*Please make checks payable to AAHAM
and send application with your payment to:*

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11240 Waples Mill Road, Suite 200
Fairfax, VA 22030
AAHAM Tax ID# 23-1899873

Your Payment Total:

National Dues:

\$Local Dues:

\$Total Enclosed: \$

Continued on reverse side...

National Membership - The fee to become a National member is \$175. If you join anytime between July 1st and August 31st, the dues are \$140 for the rest of the current year. If you join between September 1st and December 31st, the fee is \$210 for the rest of the current year and all of the following year.

Please note, membership is on an individual, not institutional basis, and is non-transferable.

Student Membership - The student membership fee is \$50. If you join between July 1st and August 31st, the pro-rated dues are \$35, and if you join between September 1st and December 31st, dues are \$65 (for 15 months of membership). To qualify for student membership you must currently be taking 6 credit hours per semester. Student members receive all the benefits of membership with the exception of voting, eligibility for professional certification, and cannot be a proxy for a chapter president at any national board meetings.

Please Check the Appropriate Codes in Each Category Below.

| | | |
|--|--|--|
| <p>Years in Healthcare:</p> <p><input type="radio"/> 0-5</p> <p><input type="radio"/> 6-10</p> <p><input type="radio"/> 11-20</p> <p><input type="radio"/> 21-25</p> <p><input type="radio"/> 25+</p> | <p><input type="radio"/> Outsourcing</p> <p><input type="radio"/> Software/IT</p> <p><input type="radio"/> Provider</p> <p><input type="radio"/> Law Firm</p> <p><input type="radio"/> Other (please list)</p> <p>_____</p> <p>_____</p> | <p>Responsibility:</p> <p><input type="radio"/> Accounting</p> <p><input type="radio"/> Administration/Operations</p> <p><input type="radio"/> Admitting/Access</p> <p><input type="radio"/> Audit</p> <p><input type="radio"/> Benefits</p> <p><input type="radio"/> Budget</p> <p><input type="radio"/> Business Development, Sales, Marketing</p> <p><input type="radio"/> Compliance</p> <p><input type="radio"/> Information Services/Technology</p> <p><input type="radio"/> Managed Care</p> <p><input type="radio"/> Medical Records</p> <p><input type="radio"/> Medicare/Medicaid</p> <p><input type="radio"/> PFS, Patient Billing & Collections</p> <p><input type="radio"/> Reimbursement</p> <p><input type="radio"/> Third Party Administration</p> <p><input type="radio"/> Other (please list)</p> <p>_____</p> <p>_____</p> |
| <p>Certification:</p> <p><input type="radio"/> CPAM/CCAM</p> <p><input type="radio"/> CPAT/CCAT</p> <p><input type="radio"/> CHAM (NAHAM)</p> <p><input type="radio"/> CHFP (HFMA)</p> <p><input type="radio"/> FHFMA (HFMA)</p> <p><input type="radio"/> CHCS (ACA)</p> <p><input type="radio"/> Other (please list)</p> <p>_____</p> <p>_____</p> | <p>Position:</p> <p><input type="radio"/> President, Administrator, Executive</p> <p><input type="radio"/> Director, CEO</p> <p><input type="radio"/> Partner, Principal, Owner</p> <p><input type="radio"/> CFO/Controller, COO, CIO</p> <p><input type="radio"/> Vice President</p> <p><input type="radio"/> Assistant VP/Assistant Administrator</p> <p><input type="radio"/> Director, Manager, Supervisor</p> <p><input type="radio"/> Technician</p> <p><input type="radio"/> Clinical</p> <p><input type="radio"/> Academic</p> <p><input type="radio"/> Other (please list)</p> <p>_____</p> <p>_____</p> | |
| <p>Employer Type:</p> <p><input type="radio"/> Vendor/Corporate Partner</p> <p style="padding-left: 20px;"><input type="radio"/> Billing</p> <p style="padding-left: 20px;"><input type="radio"/> Collection Agency</p> <p style="padding-left: 20px;"><input type="radio"/> Consulting</p> | | |