



WELCOME

**Fall
Conference
9/22/22**

Hey Y'all, It's Fall



Enter in the chat for suggestions for haybale this year, Vanessa is running out of ideas!, and please share fall fun pictures!

Housekeeping Items



- Please mute your laptop, phones, etc.
- All presentations will be loaded to the IL AAHAM website post meeting and a link will be sent to all attendees
- An attendee list will be sent to National for 8 CEUs
- If you have any questions or need anything during today's conference, please submit your needs via the chat box

HELLO
I am

New!

First Time Attendees

- Marietta Wright
- Danielle Rastawicki
- Carol Willis

any anyone I may have missed...

Welcome First Time Attendees!

IL AAHAM Charity - Eastern Kentucky Flooding

The region is still suffering with power outages, a lack of clean water and destroyed roads. IL AAHAM stands with Kentucky during their recovery efforts.

[Charity Donation](#)



More About The Mission:

The funds will be used to provide long-term relief to individuals directly impacted by this historic flooding in Eastern Kentucky. These donations can help with food, shelter and other necessities of life and supplement emergency funds that come into the area.

Fall Conference Snapshot

September 22nd 11:30-4:30



- 11:30-11:45-Welcome
- 11:45-12:45-Jonathan Michael Bowman | The Fine Art of People Power
- 12:45-1:45-Nathan Baugh | Medicare Telehealth Policy - Past, Present and Possible Future
- 1:45-2:00-Break
- 2:00-3:00-Ryan Bell, Melissa Halcomb, Lenise Mulvihill, Christina Hertzberg | Riverside & Koha Health Provider Spotlight: NSA, Putting the Puzzle Pieces Together
- 3:00-4:00-Caroline Znaniec & Joe O'Malley | Optimizing Your Revenue Integrity Program: Objectives, Strategies, Staffing and Performance
- 4:00-4:30 - Prizes!

Welcome Jonathan

The Fine Art of People Power



Description: People Power refers to the power that everyone has to influence others positively. To showcase People Power, Jonathan will share stories of his journey from living in public housing projects and homeless shelters as a child and becoming an attorney and Section Chief at a State Attorney General's Office.

About Jonathan: Jonathan's presentations are the result of heart-felt experience, critical thought and an unbridled passion to help others achieve their full potential.

Born in Pittsburgh, Pennsylvania, Jonathan is the last of four children, whose lives were enveloped in poverty and homelessness. By the time he was 17 years old, he and his family had lived in two homeless shelters, a church, a small fourth-floor attic, public housing projects and a hotel, among many other places.

However, with his determination to ascend from poverty unaffected, he earned his G.E.D. and obtained an associate's degree in English and Communications at Allegheny Community College. He went on to earn his bachelor's degree in Journalism and Communications from Point Park University where he graduated Cum Laude. Jonathan then attended and graduated from Ohio State University College of Law.

He then practiced law at the Ohio Attorney General's Office. During his 12-year-career there, he served in a variety of leadership posts, including Deputy Attorney General and Section Chief. He led several departments to achieve success. As a result, he was a recipient of the Ohio Attorney General's Innovation and Excellence Award in 2005.

Jonathan is also an avid photographer. Pictures have intrigued him ever since he was a child. While growing up, drawing pictures provided him with an escape from his life of poverty. Later in life he became hooked on photography when he happened upon a 35 mm camera and looked through the viewfinder. He was so enthralled that he studied photography as part of his undergraduate major in communications.

Welcome Nathan

Medicare Telehealth Policy - Past, Present and Possible Future



Description: Join Nathan Baugh, Executive Director of the National Association of Rural Health Clinics for a discussion on federal telehealth policy. Learn exactly how far we have come on telehealth since the beginning of the pandemic, and what the future may hold. Discuss the nuances of RHC telehealth billing, and learn what telehealth advocates would like to see Congress do regarding Medicare telehealth coverage post-PHE.

About Jonathan: Nathan joined the National Association of Rural Health Clinics (NARHC) as the Director of Government Affairs in April of 2015. In July of 2022, he became the Executive Director of the Association. Nathan works on both regulatory and legislative policy at the federal level. He has been involved in issues such as the Chronic Care Management benefit, COVID-19 allocations for RHCs, and telehealth. He worked closely with HHS on several of the RHC COVID-19 initiatives and he worked with Congress to pass the RHC payment modernization policies in late 2020.

15 Minute Break



NSA | Riverside & Koha Health Spotlight: Putting the Puzzle Pieces Together



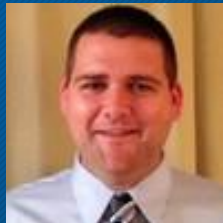
Riverside's journey and things that
were learned along the way!

Participants Includes:

**Ryan Bell MBA, MBA, Director Client Success Koha Health (Former
Director PFS Riverside Healthcare)**

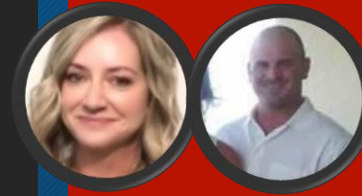
Melissa Halcomb, Director Patient Access Riverside Healthcare

Christina Hertzberg, EMR Manager Rev. Cycle Riverside Healthcare



Welcome Caroline & Joe

Optimizing Your Revenue Integrity Program: Objectives, Strategies, Staffing and Performance



Description: This session will provide guidance on how to optimize a revenue integrity program within a healthcare provider organization based on leading industry practices. Learn how others are improving revenue cycle performance through revenue integrity program efforts in the identification of areas of performance improvement, billing compliance, revenue cycle workflow and processes, and monitoring of efforts to demonstrate success. Attendees will receive a copy of the National Association of Healthcare Revenue Integrity (NAHRI) recommended job descriptions and staffing algorithm (developed by the presenter), and an example of a revenue cycle interdependencies matrix.

About Caroline: Caroline Znaniec is a Managing Director of Healthcare Business Performance Improvement and Protiviti's Healthcare Revenue Integrity Solutions Leader with Protiviti. She has extensive professional consulting and industry experience in the healthcare provider services. Prior to joining Protiviti, Caroline led the development and client delivery of revenue integrity consulting services for CohnReznick LLP, Grant Thornton LLP and Navigant Consulting, Inc.. Caroline has experience serving in industry roles such as Corporate Compliance Officer and Director of Revenue Integrity for integrated health systems.

About Joe: Joe O'Malley is a Senior Manager in the Protiviti Chicago office and Protiviti's EMR Optimization Solution Leader. Joe has over 10 years of healthcare finance and revenue cycle management experience, leading projects to maximize net revenue and significantly decrease revenue leakage through implementing industry leading practices in clinical documentation, charge capture, denials management and accounts receivable reduction. Prior to joining Protiviti, Joe served as the Director of Revenue Integrity at Presence Health.

Speaker Trivia



Trivia Question One



What is people power?

Trivia Answer One



People Power refers to the power that everyone has to influence others positively.

Trivia Question Two



Do RHCs bill for medical telehealth visits, and mental health telehealth visits in the same way?

Trivia Answer Two



No, for RHCs, mental health visits have normal coding and payment rules while medical health visits are paid through the “special payment rule” using the code G2025.

Trivia Question Three



When does the Good Faith Estimate
co-provider charges enforcement
discretion begin?

Trivia Answer Three



Jan. 1, 2023

Trivia Question Four



What is NOT a characteristic of a better performing revenue integrity program?

- A. Defined Scope and Objective
- B. Optimized Use of Technology
- C. Remain Siloed and Isolated
- D. Re-Assessment of Need Annually

Trivia Question Four



C. Remain Siloed and Isolated



Thank You for Attending!
Watch for upcoming educational events via
email and on our website.
Connect with IL AAHAM on LI

ASI Dec. 7th-9th East Peoria, registration
opens soon along with vendor booth and
sponsor opportunities.

Reminder, all presentations and panel
transcript will be loaded to our secure IL
AAHAM website, a link will be sent to
attendees and your CEUs will be reported to
National on your behalf.